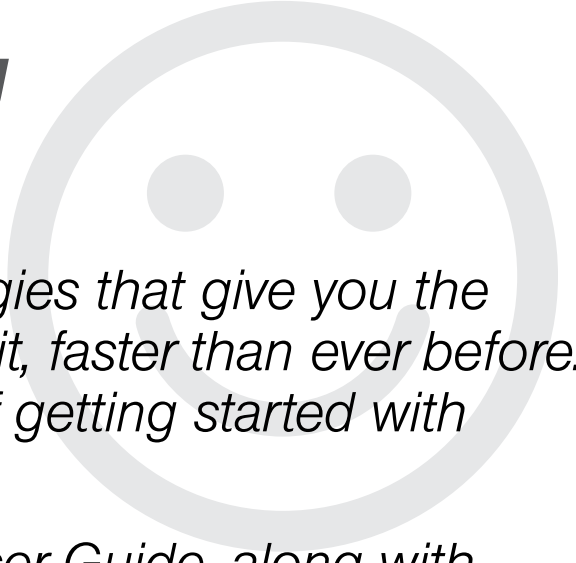
Get Started

All you need to know to get going.

Samsung M400

Sprint

Welcome!



Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your new Samsung M400.

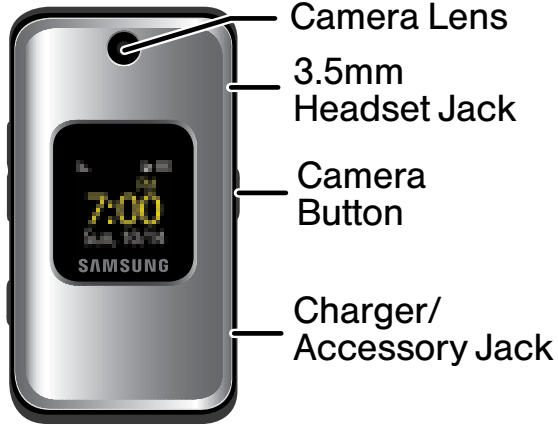
Visit sprint.com/support for the complete User Guide, along with tutorials and community forums for your phone.

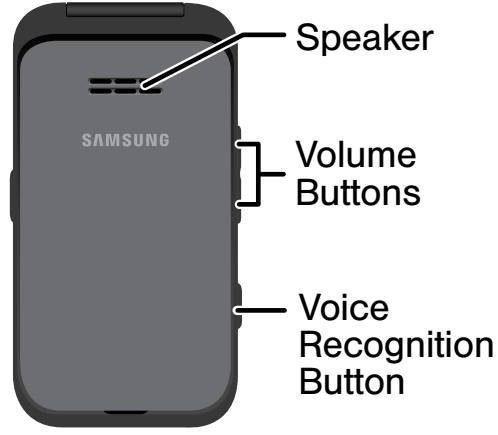
Using This Guide

This Get Started guide is designed to help you set up and use your new Samsung M400. It's divided into three sections to help you find the information you need quickly and easily.

- ***Get Ready*** *— page 1 — Find out what you need to do before you use your phone the first time, including inserting a battery and activating Sprint service on your phone.*
- ***Use Your Phone*** *— page 2 — Take advantage of your phone's features and Sprint services.*
- ***Tools & Resources*** *— page 12 — Find useful tips for your phone and discover resources and other helpful Sprint information. For additional information including the full User Guide and tutorials visit sprint.com/support.*

Your Samsung M400





Get Your Phone Ready

Install the Battery

1. Insert a coin or other flat object into the slot at the top of the battery compartment cover and lift the cover up gently.
2. Insert the battery, contacts end first, and gently press the battery into place.
3. Replace the battery compartment cover, making sure all the tabs are secure and there are no gaps around the cover.

Charge the Battery

1. Insert the USB cable into the phone's Charger/ Accessory jack.
2. Plug the charging head into a standard AC power outlet. Fully charging a battery may take up to three hours.

Turn the Phone On

• Press and hold END to turn the phone on.

Switch to Spanish Menus (optional)

1. Press > **Setting/Tools** > **Settings** > **Others** > **Language**.
2. Highlight **Español** and press .

Activate Your Phone

Activate Your Phone

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail, and it is for a new Sprint account or a new line of service, your phone is designed to activate automatically.
- If you received your phone in the mail and it is going to be activated on an existing number on your account (you're swapping phones), you can activate on your computer online or directly on your phone.

To confirm activation, make a phone call. If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

Make and Answer Calls

Make Your First Phone Call

1. Enter a phone number from standby mode. (If you make a mistake while dialing, press BACK to erase.)
2. Press TALK.
3. Press END when you are finished.

Answer an Incoming Call

- Press **Answer**.

Ignore an Incoming Call

- Press **Send to VoiceMail** if you want the call to go straight to VoiceMail or **Ignore with Text** if you would rather reply with a text message.

Mute the Ringtone on a Call

- Select **Silence** from the onscreen menu to mute the ringtone and turn off vibration.

Contacts

Save a Phone Number

1. From standby mode, enter a phone number and press **OPTIONS** (right softkey) > **Save**. (If this is the first time you are saving an entry to Contacts, skip to step 3.)
2. Select **New Contact** or **Existing Contact**.
3. If you chose **New Contact**, select a number type, and then enter the new entry name.
   – or –
   If you chose **Existing Contact**, select an entry to which you want to save the number, and then highlight a number type and press .
4. Press **DONE** (left softkey) to save the entry.

Retrieve a Phone Number

1. Enter four or more digits of the number in standby mode. (The more numbers you enter, the more specific the search becomes.)
2. All Contacts entries matching the entered numbers will be displayed. Highlight an entry and press TALK to dial the number.

Add a New Contacts Entry

1. From standby mode, press **CONTACTS** (right softkey) > **Add New** > **New Contact**.
2. Enter a name for the new entry and press the navigation key down.
3. Enter the phone number for the entry and press .
4. Highlight a number type for the entry (**Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Others**) and press .
5. Add other information if desired and press **DONE** (left softkey).

Voicemail

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. Press and hold 1.
2. Follow the voice prompts to create your password and record your name and greeting.

Sprint strongly recommends setting a voicemail password. Without a password, anyone who has access to your phone can access your messages.

Retrieve Your Voicemail

- Press and and hold 1.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press *.
3. Enter your password.

Messaging

Keep in touch your way using text and picture messaging.

Send a Message

1. Press > **Messages** > **Send Message**.
2. Select **Go to Contacts** to select a contact.
   — or —
   Press **MULTIPLE** (left softkey) > **Go to Contacts** to select multiple recipients, and then press **CONTINUE** (left softkey).
   — or —
   Press **NEW ADDR** (right softkey) to enter a phone number or email address directly, and then press **CONTINUE** (left softkey).
3. Use your keyboard to enter a message or press **OPTIONS** (right softkey) to select additional options.
4. To send a text message with no attachments, skip to step 8.
5. Select **<Add attachments>** and select a category of file to attach (**My Albums**, **Take new picture**, or **Voice**).
6. Select a location where your file is stored. (You can also choose to take a new picture or to record a new voice or audio clip.)
7. Select files to attach.
8. If you are satisfied with your message, press **SEND** (left softkey).

Voice Recognition

You can use your phone's built-in automatic speech recognition (ASR) software to dial a phone number in your Contacts or to launch phone functions. All you have to do is press the Voice Recognition Button on the side of the phone and talk into the speaker, and ASR will recognize your voice and complete tasks by itself.

1. Press > **Settings/Tools** > **Settings** > **Accessibility** > **Voice Recognition**.
2. Select **Confirmation** and select an option.
   - **Automatic** to ask for confirmation only when the system is not sure what you said.
   - **Always Confirm** to always ask for confirmation.
   - **Never Confirm** to never ask for confirmation.

To adapt the system to your voice:

1. Press > **Settings/Tools** > **Settings** > **Accessibility** > **Voice Recognition**.
2. Select **Adaptation** > **Adapt Voice**.
3. Press **START** (left softkey) and repeat each word, phrase, or telephone number you hear.

Accessibility

Voice Guide

Voice Guide provides audible output of selected menu items. For example, in **GRID VIEW** of the main menu, if you highlight **Messages** you will hear "Messages".

To enable Voice Guide:

1. Press > **Settings/Tools** > **Settings** > **Accessibility** > **Voice Guide** > **Readout**.
2. Highlight **On** and press .

To adjust Voice guide Speech Volume:

1. Press > **Settings/Tools** > **Settings** > **Accessibility** > **Voice Guide** > **Speech Volume**.
2. Select the desired volume level and press .

To adjust Voice Guide Speech Rate:

1. Press > **Settings/Tools** > **Settings** > **Accessibility** > **Voice Guide** > **Speech Rate**.
2. Highlight the desired Speech Rate and press .

Font Size

The Font size option allows you to change the size of the fonts used on the phone within menus, etc.

1. Press **Settings/Tools** > **Settings** > **Accessibility** > **Font Size**.
2. Select **Normal**, **Large**, or **Huge**.
3. Press to assign the option.

Note: *Additional Accessibility options allow you to select a negative color display and other specific display themes.*

TTY Options

A TTY (also known as a TDD or Text Telephone) is a telecommunications phone that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone. Your phone is compatible with select TTY phones. Please check with the manufacturer of your TTY phone to ensure that it is compatible with digital cell phones. Your phone and TTY phone will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY phone, contact your TTY phone manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

1. Press > **Settings/Tools** > **Settings** > **Others** > **TTY Options**. (You will see an informational message.)
2. Highlight **TTY Full**, **TTY + Talk**, or **TTY + Hear** and press .

   – or –

   Highlight **TTY Off** and press .

Accessibility

Dedicated 911 Key

Your phone has a dedicated 911 key at the very top of the keypad. Press this key in case of an emergency to automatically dial 911.

Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

> ***Important:*** *Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.*

Web

Find sports scores, news, and weather. Shop online. On-the-go access lets you browse full-color versions of your favorite websites.

Go Online

- Press > **Web**. (Your data connection starts and you see the SprintWeb℠ home page.)

While connecting, you may see an animation and a “Connecting” message.

Camera

Capture your life’s moments as stunning digital photos and share them at a touch of the screen.

Take a Picture

1. Press > **Photos** > **Camera**.
2. Frame your subject in the screen.
3. Press the camera button on the right side of the phone or .
4. Press **OPTIONS** (right softkey) for more options (**Send Picture**, **Camera**, **Assign**, **Erase**, or **Review Album**).

Share a Picture

- After you have taken a picture, press **SEND** (left softkey) and choose a contact.
- If you want to share a picture from your Gallery, see "Send a Message" on page 5 of this guide.

Sprint Family Locator

Use GPS technology to locate your child's phone and display the location on an interactive map.

Sign Up for Sprint Family Locator

Note: *Sprint Family Locator service requires an additional monthly fee. Visit sprint.com/familylocator for complete details.*

1. Press > **Web**.
2. Enter http://SFL.sprint.com/m into your phone's browser and follow the directions within the Family Locator Web page.

Use Sprint Family Locator

1. Follow the same instructions from step 1 and 2 of "Sign up for Sprint Family Locator."
2. Enter the parent phone number and password to sign in to your account.
3. Select a phone to locate from the available child phone list.
4. When you are finished, select **Sign Out**.

Ringtones, Wallpapers & More

Personalize your phone with a huge selection of ringtones and wallpapers. Know exactly who's calling by matching contacts with unique ringtones.

Set Up

1. Press > **My Stuff** > [**Application Manager**, **Games**, **Ringtones**, **Wallpapers**, or **Applications**].
2. Select **Get New Games/Ringtones/Wallpapers/Applications** (not necessary in the case of **Application Manager**). The browser will start and take you to the corresponding download menu.
3. Follow the onscreen prompts.

Manage Your Account

Manage your Sprint account from your computer, your Sprint phone, or any other phone.

Online: www.sprint.com

- Access your account information.
- Check your minutes used (depending on your Sprint service plan).
- View and pay your bill.
- Enroll in Sprint online billing and automatic payment.
- Purchase accessories.
- Shop for the latest Sprint phones.
- View available Sprint service plans and options.
- Learn more about data services and other products like games, ringtones, wallpapers, and more.

From Your Sprint Phone

- Press * Shift 4 GHI TALK to check minute usage and account balance.
- Press * Shift 3 DEF TALK to make a payment.
- Press * Shift 2 ABC TALK to access Sprint Customer Care.

From Any Other Phone

- Sprint Customer Service: Dial 1-888-211-4727
- Business Customer Service: Dial 1-888-788-4727

Resources

Resources For Your Phone

- This ***Get Started Guide*** to get you up and running.
- **Web** – Visit sprint.com/support for the complete User Guide, along with tutorials and community forums for your Samsung M400.

Sprint 411

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See sprint.com for pricing and details.

Be a hero. Don't drive distracted.

Focus on driving

sprint.com/focusondriving

Responsibility

At Sprint, environmental responsibility is more than talk. We're continuously working to reduce our carbon footprint and decrease our use of natural resources.

So where is my user guide?

In an effort to increase our responsibility efforts, we've put expanded instructional materials online for you. Just visit sprint.com/support from any computer to access your complete user guide and other support materials.

What else has Sprint been doing?

Plenty. To find out just what we've been up to, visit sprint.com/responsibility.

This guide is printed with soy based inks and contains up to 30% post consumer paper.

Survey

We are interested in your initial impressions of this new Sprint phone. Within two weeks of your phone purchase, please go to the website http://labs.sprint.com/sprintphonesurvey to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.

Index

A

Accessibility 6 - 9
Account
    Balance 12
    Details 12
    Minutes Used 12
Activate 2
Answer a Phone Call 2
Applications 11

B

Battery
    Charge 1
    Install 1

C

Camera
    Share pictures 10
    Take a picture 10
Contacts
    Add 3

D

Dedicated 911 Key 9

E

Email 5

F

Font Size 7

G

Games 11

I

Internet
    see Web

M

Make a Phone Call 2
Menus
    Switch to Spanish 1
Mute 2
Multimedia Messages 5

P

Phone
    Activate 2
    Turn On 1
Phone Calls 2
Phone Numbers 3
Picture Messages 5
Pictures 10

R

Resources 13
Ringtones 11

S

Screen Savers 11
Sprint Customer Service 12
Sprint Family Locator 11

T

Text Messages 5
TTY Options 8

V

Voice Recognition 6
Voice Guide 7
Voicemail 4

W

Web 10

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. See sprint.com/coverage for more details.

Important Privacy Message. This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, press > **Settings/Tools** > **Settings** > **Location.** These settings for the use of location information can be turned on and off. For some applications and services you select, your phone must be turned on and set to allow collection of location information in order to function.

©2012 Sprint. Sprint and the logo are trademarks of Sprint. Samsung and M400 are trademarks of Samsung Electronics Co., Ltd. Other marks are property of their respective owners. Screen images simulated.

Printed in the USA GH68-37351A